

WONDER TRAVEL LATAM S.A.S.

PERSONAL DATA PROCESSING POLICY

It is essential for us to know that your personal data is protected while you use our services. Therefore, we have a clear and complete personal data processing policy, in accordance with legal guidelines, so you can trust us and everything we have to offer. Our goal is to bring you closer to unique experiences in unexplored places and we seek that your only concern is to decide what your next destination will be.

Wonder Travel Latam S.A.S. ("Wonder") offers you an intermediation service to connect with Providers providing all kinds of tourist services in different places through our website, our mobile application and through our social media. Below, you will find all the information about the data we collect, how we do it and for what. Everything you will read below applies to all our platforms and/or services.

It is possible that, with time, and in order to adjust to your needs, we will modify this Personal Data Processing Policy; therefore, we recommend that you visit this page sporadically. Before continuing, you should note that, if you do not agree with our policy, you must refrain from continuing to access the services provided and/or offered by Wonder.

DEFINITIONS FOR THE PERSONAL DATA PROCESSING POLICY

All terms and definitions that are not detailed here, you will find them in our ***Terms and Conditions of Service.***

WHAT DATA DO WE COLLECT AND HOW DO WE DO IT?

In order for you to have an unforgettable experience, we need to have some data that allows us to help you and, therefore, we will ask you for certain data while you use our platform (the "Wonder Platform") and our services, in general. We obtain the data in several ways: (i) general data that we may collect for the use of the Wonder Platform and our services; (ii) data that you voluntarily provide to us; (iii) data we obtain from third parties; and (iv) data we may collect for your use of our services.

i. General data that we could collect to use the Wonder Platform and our services.

There is a series of general data that we could collect in order to be able to provide our services. Depending on the services that you choose, the following information could be collected:

- Name(s).
- Last name(s).
- Document Type and Number.
- Personal email.
- Institutional email.
- Username in social media.
- Telephone number(s).
- Mobile number(s).
- Mobile number available for instant messaging applications, such as WhatsApp or similar ones.
- Georeferencing data.
- Date of Birth.
- Marital status.
- Nationality.
- Residential address.
- Alternate Address.
- Company where you work.
- Your position or job.
- Tax registration information (Such as, TAX ID).
- Picture of your official ID and/or passport.
- Payment information such as bank account or payment account data, or credit or debit card data.
- HMO that you are affiliated to.
- Emergency contact name.
- Telephone or mobile number of the emergency contact.

Disclaimer: the personal data of third parties that are given to Wonder on behalf of an Owner, such as the emergency contact telephone number and emergency contact name, the telephone number or email of a friend, family member or referral for the acquisition of a Wonder product or service, are understood to be covered by the prior authorization that the Owner assumes to have prior to the delivery of the information of the third party to Wonder. Thus, by accepting this Personal Data Processing Policy, the Owner undertakes and declares to be duly authorized by the third party Owner of the personal data to provide his/her information. The aforementioned will apply, for example, for the following cases: data requests in selection processes (work and personal references), in work relationships (data of the household), commercial (referred for sales and commercial references), product and services sales, among others.

ii. Data that you provide to us voluntarily.

Whenever you wish, you may provide some additional information that we may collect and help us to approach experiences specially designed for you. These additional data are:

- Profile picture.
- Gender.
- Preferred languages.
- City.
- Personal description.
- Personal contacts information.
- Information on health conditions only if deemed necessary and with the sole purpose of providing you with a better service.

Your profile picture, gender (if you mention one), preferred languages, city and personal description will be part of your profile, which may be consulted by any other Traveler/User. Your decision to provide Wonder with this additional information is entirely optional and you will not have to provide it should you not desire to.

iii. Data we obtain from third parties.

We collect certain data through third parties in the following cases:

- By third-party services: in case of connecting Wonder with any external platform such as Google, Facebook, Pinterest, Twitter or others, you will be granting us authorization for the aforementioned platform to provide us with the information that it controls or that which you have authorized through the privacy settings on that platform and/or service, such as, for example, registration information, friends or followers list, and profile information.
- By Wonder Services Providers: Wonder works as an intermediary between Travelers and Providers. Within the Wonder Platform, Travelers/Users may rate their experiences and share information about the Providers, which may be used by Wonder. In cases where it is necessary for security or other relevant reasons, Providers may provide information to Wonder about Travelers.
- Information from third parties: as a Traveler/User, you may book an experience for yourself or for third parties, in which case you must provide information about those third parties under your responsibility and having informed them about this Personal Data Processing Policy.
- Other sources: We may, for security purposes such as prevention of fraudulent practices and risk assessment, receive information from external entities and our partners about your activities on and off the Wonder Platform.

*iv. **Data we may collect for your use of our services.***

There is some personal data that we may collect automatically for the use of the Wonder Platform and any of our services, even when making payments:

- IP Address.
- Time zone settings, types and versions of your browser's add-ons.
- Date and time you access the Wonder Platform.
- Domain name.
- Type of Internet connection.
- Information about your computer's hardware and software.
- Electronic data relating to operating systems and computing/browser devices, including browser type.
- Information about the clicks you make and the pages we have shown you.
- Information about failures in the mobile application.
- Data that identifies your device, settings, and specific features.
- Web pages visited by Users.
- Functions used and links selected by the User.
- The amount of time spent on the Wonder Platform and/or linked pages.
- Users' activities on the Wonder Platform and/or linked pages.
- URL of origin or web pages that led Users to the Website.
- Estimated or accurate geographic location information.
- Information about reservations you make and other actions you take through the Wonder Platform.
- Cookie Information (see the Cookies Policy found later in this document).
- Information about payment transactions, such as the payment instrument used, date and time of payment, amount, expiration date of the payment instrument, billing zip code and other data related to the transaction.

WHAT DO WE COLLECT YOUR DATA FOR?

The main reason we collect and use your data is to provide you with a service in the most efficient, complete and secure way. We know that your information is important to you and that is why below we will explain the purposes for which we use your data:

1. Provide you with our services and improve the Wonder Platform.

- Allow you to access the Wonder Platform and find the desired Traveler experience.

- Send you booking notifications and other information regarding the chosen Wonder Service.
- Allow you to communicate with us and other Travelers/Users.
- Perform analysis and eliminate failures of the Wonder Platform.
- Conduct market research for analytical purposes to optimize our website.
- Provide customer support services.
- Send you messages, such as news, security alerts, and account notifications.
- Personalize and tailor your experience based on your interactions with the Wonder Platform, your search and booking history, your profile information and preferences, and the other data you provide to us.

2. Take care of your safety and provide confidence to Travelers/Users.

- Detect and prevent fraud activities, spam, insults, security incidents and other harmful acts.
- Verify or authenticate the information you provide to us for security purposes.
- Perform checks with databases and other sources of information, including criminal and/or police background checks.
- Comply with our legal obligations, protect the health and well-being of our Travelers/Users and Providers, the employees of the Providers and the general public.
- Resolve disputes with our Travelers/Users.
- Enforce our contracts with third parties.
- Comply with the law, respond to legal requirements, prevent harm and protect our rights.
- Enforce our Terms and Conditions of Service.

3. Payment Services.

- Prevent, avoid and detect money laundering, fraud, abuse, security incidents.
- Conduct security research.
- Comply with legal obligations.
- Provide and improve payment services.

4. Advertising and marketing.

- Whenever you give us your consent to do so, send you promotional messages, marketing content, advertising and other information that may interest you based on your preferences.

- Advertise through social media.
- Personalize, measure and improve our advertising.
- Analyze your preferences to send you information that we believe may be of interest to you.
- Invite you to relevant events and opportunities.

5. Compliance with our legal or contractual obligations.

- For the execution, in general, of the corporate purpose of Wonder and activities related to it.
- Establish and comply with our own obligations arising from commercial or legal relationships established with our Travelers/Users, Providers and employees.
- Establish and manage the pre-contractual, contractual, post-contractual, commercial, labor, civil and any other relationship that arises between the parties.
- Guarantee compliance with any legal obligation and/or administrative or judicial requirement that may arise, and respond or act within the framework of judicial processes when required.
- Carry out controls and take security measures to prevent fraud or corruption within the framework of commercial or legal relations.
- Report material changes to this Policy.

EXCHANGE AND DISCLOSURE OF INFORMATION

As long as we obtain your consent, we may share relevant information with third parties with whom you have linked your Wonder account. To provide our services and bring you closer to the best experiences we will share information of the Travelers/Users with the Providers. The data we will eventually share are:

- When a Traveler/User makes a successful and effective reservation (i.e. when he has already made the corresponding payment) of any Wonder Service offered through the Wonder Platform or makes a claim, certain information will be shared with the Provider of the respective Wonder Service. In these cases, the profile, the names of additional Travelers, telephone number, cancellation history, information about evaluations made, age of the Travelers, response to complaints if necessary and any other pertinent information depending on the case and the type of experience will be shared.
- The use of features on social media may lead to the exchange of personal data between Wonder and the provider of the social media. This will happen when you log in to the Wonder Platform with one of your social

media accounts. Remember that if you link your Wonder account with a social media, you may unlink it at any time you want.

- In order to offer you the best experiences especially for you, we must share information between Travelers/Users so that they can connect and exchange opinions about the different experiences we have for you. Within this data are: data from your profile, comments you have made on the Wonder Platform and others that could become relevant to connect with other Travelers/Users.
- When you have any questions about your reservations, if necessary, we can contact the Provider to manage your request and provide your contact details to the Provider, including your email address and information about the process and/or status of your reservation in order to be able to have a solution to the problem as soon as possible.

DATA CONTROLLER

The Data Controller of your personal data is WONDER TRAVEL LATAM S.A.S., a legally established commercial company in accordance with the Colombian laws, identified with Colombian Tax ID (NIT.) 901.447.029-0, with main domicile in the city of Bogotá D.C., Republic of Colombia.

- Website: www.wondertravel.co
- Phone: +57 314 433 5224
- Physical address: Calle 98 #10-32, Oficina 404, in the city of Bogotá D.C., Colombia
- E-mail: travelbuddy@wondertravel.co

WHAT ARE YOUR RIGHTS?

As the Owner of your personal data you have the right to:

- a) Free access to the data provided that has been subject to processing.
- b) Know, update and rectify your information in the face of partial, inaccurate, incomplete, fractional, misleading data, or those whose treatment is prohibited or has not been authorized.
- c) Request proof of granted authorization.
- d) Request information regarding the use that has been given to your personal data.
- e) File complaints before the Colombian Superintendence of Industry and Commerce (SIC) for infractions to the provisions of current regulations.
- f) Revoke the authorization and/or request the deletion of the data, provided that there is no legal or contractual duty that prevents them

- from being deleted.
- g)** Refrain from answering questions about sensitive data or from providing such data in any way.

PROCESSING OF SENSITIVE DATA

Part of our mission is to provide you with a complete and safe travel experience; we do not want you to worry about the eventualities that may arise, therefore we can put you in contact, if you request it, with insurers that will guarantee you a protected trip. For this purpose, in certain cases we must know relevant information about health conditions required by the insurer. The collection of this data will only be done in case you ask us to put you in contact with an insurance company and it will be with the exclusive purpose of providing you with a better service and being able to offer you optimal insurance depending on your conditions.

Please note that you are totally free to provide us with the data you consider necessary and also to refrain from providing us with sensitive personal data.

COOKIES POLICY

Cookies are text files that are sent to your web browser or to the memory of your device. A cookie usually contains the name of the domain (the location on the internet) from which the cookie originated, its "lifetime" (i.e., when it expires), and a randomly generated unique number or similar identifier. A cookie may also contain information about your device, such as your user preferences, browsing history, and activities performed while using our services.

We may use the following types of cookies:

Type of cookies	Description
Essential cookies of a website	These cookies are strictly necessary to provide you with the services available on our website and to use some of its features, such as access to secure areas.
Analytics cookies	These cookies help us understand how our website is used, how effective marketing campaigns are being, and help us personalize and improve our websites for you.
Advertising cookies	These cookies are used to make advertising messages more relevant to you and perform functions such as preventing the same ad from continually reappearing, ensuring that advertisers present their ads properly, choosing ads based on your interests, and measuring the number of ads presented and their performance, such as knowing how many people clicked on a specific ad.

Social media cookies	These cookies are used to allow you to share the pages and content you find interesting on our website through third-party social media and other websites. They may also be used for advertising purposes.
----------------------	---

AUTHORIZATION

The collection, storage, use, circulation and in general the processing of personal data that reside in Wonder's databases require the free, prior, express and informed consent of the Owners. Wonder, in its capacity as Data Controller of personal data, has provided the necessary mechanisms to obtain the Authorization of the Owners of the personal data, prior to the collection from the latter, guaranteeing in any case that it is possible to verify and prove the granting of the aforementioned Authorization. The personal data of the Owners will be kept in the Wonder's databases for as long as they are used for the authorized purposes, unless the Owner requests their total or partial deletion as long as there are no legal and/or contractual obligations that oblige Wonder to keep the data.

The Authorization may be recorded in a physical document, electronic, data message, Internet, website or also verbally or by telephone or in any other format that allows to guarantee its subsequent consultation; or through unequivocal conduct by the Owner that allows a reasonable conclusion that he/she granted the Authorization; or through an appropriate technical or technological mechanism through which it can be unequivocally concluded that if the consent of the Owner had not been obtained, the data would never have been collected and stored in the Wonder database.

At any time, the Owner may revoke, totally or partially, the Authorization granted or oppose the sending of commercial communications or of any other type, expressly requesting it through any of the communication channels mentioned in this document.

HABEAS DATA RIGHT: ATTENTION TO PETITIONS, INQUIRIES AND CLAIMS

In compliance with the rules on the personal data protection, WONDER TRAVEL LATAM S.A.S. states below the procedure and minimum requirements for the exercise of your rights:

If you have any questions about any aspect related to our services or about the Providers, and/or if you want to exercise any of your rights as the Owner of your personal data, you can contact us to present your requests, inquiries or claims.

The Traveler Service Area will be in charge of processing all the requests of the Owners of the rights. You can process all your requests by writing to the following email address: travelbuddy@wondertravel.co

For the filing and attention of your request, query or claim, we ask you to provide the following information:

- Full name and surname.
- Contact details (Physical and/or electronic address and contact telephone numbers).
- Means to receive a response to your request.
- Reasons or facts that give rise to the claim with a brief description of the Right you wish to exercise (know, update, rectify, request proof of the authorization granted, revoke it, delete, access to the information).
- Signature and identification number.

Petitions and Complaints: The maximum term provided by law to resolve your petitions and claims is fifteen (15) business days counted from the day following the date in which the petition or claim was received. When it is not possible to respond to the request or claim within the aforementioned term, WONDER TRAVEL LATAM S.A.S. will inform you of the reasons for the delay and the date on which your claim will be addressed, which in no case may exceed eight (8) business days following the expiration of the first term.

Consultations: Please remember that at any time you want you can consult the data we have about you, and you can also modify it, add other, update it or delete it. In case you submit a query about the data we have about you, the query will be answered within a maximum period of ten (10) business days from the date in which this was query was received. When it is not possible to answer the query within the aforementioned term, we will inform you about this, explaining the reasons for the delay and indicating the date on which your query will be addressed, which in no case may exceed five (5) business days following the expiration of the first term.

Once the terms indicated and any other indicated in Law 1581 of 2012 and the other regulations that regulate or complement it have been complied with, the Owner who is denied, totally or partially, the exercise of the rights of access, updating, rectification, deletion and revocation may inform the Superintendence of Industry and Commerce directly to the Delegation for the Protection of Personal Data.

VALIDITY

This Personal Data Processing Policy is valid from March 23, 2021.

The personal data collected will be kept as long as the contractual relationship with the Owner of the information is maintained to achieve the purposes described in this Personal Data Processing Policy.

Once the contractual relationship ends and provided that there is no legal duty to keep your information, your data will be deleted from our databases.

Wonder reserves the right to modify this Policy at any time. Any changes will be informed and published in a timely manner on the Wonder Platform and the changes will be notified with a Privacy Notice that will be reflected in the same Platform or by email.

By accepting, through any of the Authorization mechanisms described above or any other that is legitimate and acceptable, you will have fully accepted our Personal Data Processing Policy.